

HIGHLIGHTS *OF*
NAMIBIA
2024



EXPEDITION TRAVELLERS

Welcome To Namibia

Namibia, a country in southwest Africa, is home to some of the most unique landscapes on earth. The Namibian landscape is both unforgiving and awe-inspiring. Visiting Namibia is a bucket list experience everyone should have tried at least once, if not repeatedly.

Discover Namibia at its compelling; hiking on the tallest and oldest dunes in the world allows you to appreciate its desolate beauty and vitality. The wildlife in Etosha National Park and the otherworldly landscapes, including Sossusvlei, Deadvlei, and Skitzkoppe are all unique experiences you are not likely to see anywhere else in the world. The northeastern corner of the country, the less explored area of Namibia, boasts a unique wildlife and natural environment completely different from the lower Namibia.

Sandwich Harbor, where the desert meets the ocean, is a natural wonder one must witness. Surfing down the dunes to the lagoon where flocks of pink flamingos congregate is an adventure. Seeing, listening to, and smelling the 200,000-plus seal colony at Cape Cross Seal Preservation is a fun and exciting encounter with the wildlife at a close range. It is also part of the world-renowned Skeleton Coast National Park, where you will see many shipwrecks.

Namibia is a vast country with unique characters that will liberate you from nature. Welcome to Namibia!

DATES & PRICE

August 14 – 24, 2024

\$8,500.00/pp

Prices are per person based on Double occupancy.

GROUP SIZE

Limited to 8 people

INCLUDED WITH EVERY EXPEDITION TRAVELLERS TOUR

- English-Speaking Local Guides / Driver
- Hand-Selected Luxury Accommodations (where available) (Double Occupancy)
- Airport meet and greet with private SUV vehicle
- Round-Trip Airport Transfers
- All *Domestic Privately Chartered* flights
- Full Board, including *soft drinks* and *house wine (Except For Day 6 Dinner)*
- All Activities as shown on the itinerary
- All Park entrance fees, VATs, and All Gratuities Except for Guide/Driver
- Local Bottled water
- Portage at the airport
- 24/7 ET On-Call Support

EXCLUSIONS

- Roundtrip International flight to and from Windhoek, Namibia
- Visa application and fees
- Cancellation / Travel Insurance and/or Medical Insurance with COVID-19 coverage
- Dinner on Day 6, and any meals, transfers, or tours that are not mentioned in the itinerary
- Alcoholic beverages and soft drinks, unless it is mentioned in the itinerary
- Early check-in and late check-out
- Any item of a purely personal nature, such as laundry and telephone bills
- Gratuities for Driver/Guide



EXPEDITION TRAVELLERS

PLEASE NOTE ...

- Quotation is based on 8 people traveling on a **Double Occupancy** basis
- Accommodation is subject to availability, and reservations have not been made unless otherwise stated
- Visa fees and entry/exit requirements are subject to change at short notice, which may result in additional fees or new visa applications to be covered by the guest
- A non-refundable deposit of 20% is required at the time of booking, with the remaining balance due 60 days before departure; if the reservation is made within 60 days of departure, the total costs must be paid at the time of confirmation
- Payments may be made by bank transfer or credit card. A credit card service charge of 4% will be added to the total cost
- Bank transfer payments must be confirmed by email on the date payment is made, and travelers are liable for all bank (and related) transaction charges
- If you are traveling with more than one valid passport, please present the passport corresponding to the details listed on any pre-arranged visa documents (E-Visas, Visa Stamps, or Visa Approval Letters) while checking in at the airline counter before departure. Expedition Travellers Namibia does not take responsibility for any issues that may occur as a result of failing to present the correct passport; any fee or fine incurred as a result must be settled directly by the guest

Gratuities are at the sole discretion of each client. However, in Namibia, it is customary to offer gratuities to guides and drivers to appreciate the services provided. Recommended tipping amounts are provided below. Upon advance request, ET can add a pre-arranged gratuity package as a part of the total trip cost. ET distributes the gratuities on your behalf, ensuring that service providers receive a fair and equal amount at all times throughout your journey.

Guide/Driver	N\$200/day/per person
Porter	N\$50/per luggage
Restaurant Wait Staff	15% of the bill



ITINERARY



EXPEDITION TRAVELLERS



Day 1	Sat., August 14, 2024
Meeting Point	Hosea Kutako International Airport Arrival Hall – Please look for Expedition Travellers Sign
Meeting Time	12:55pm on Arrival Date
Hotel	The Weinberg Hotel https://store.gondwana-collection.com/accommodation/the-weinberg or similar
Meal	Welcome Dinner at Joe's Beer House

ARRIVE WINDHOEK, NAMIBIA | WINDHOEK CITY TOUR

Upon arrival at Hosea Kutako International Airport (WDH), Expedition Travelers representatives will meet and greet you at the arrival hall. Please look for Expedition Travellers Sign at the arrival hall. The group meeting time is at **12:55pm** on the arrival date. Once all luggage is collected, you will board our luxury coach and transfer to The Weinberg Hotel, your luxury accommodation for the night.

At 2:00 pm, you will go on a **Windhoek City Tour** to learn more about the Namibian Capital. On this tour, you will have a chance to visit some of Windhoek's most highlighted landmarks, including the beautiful Christuskirche, Parliament Gardens, the National Museum, and visit to Nande Explorer Cultural Township. Your city tour will end in an **open-air meat market** in the **Single Quarters in Katatura**. You will find rows upon rows of vendors selling freshly grilled meats over an open flame and served hot with the infamous Kapana spice, usually with mild chili. Don't let the informal cooking style put you off; these vendors know how to grill a tasty piece of meat.

After the city tour, you will be taken to one of Windhoek's landmark dining venues, **Joe's Beer House**, for a **Welcome Dinner**. We celebrate the opening of this exciting tour by enjoying a typical Namibia Braais (BBQ) meal. For this meal, we have selected a game meat-tasting menu as the main dish for you to try. You may order anything you like from the menu. Be aware that the serving portion is quite big.





Day 2	Sun., August 15, 2024
Hotel	Kalahari Anib Lodge (https://store.gondwana-collection.com/accommodation/kalahari-anib-lodge) or similar
Meal	B, L, D

WINDHOEK –KALAHARI

After breakfast at the hotel, you will be on a scenic drive to Kalahari Park

Situated on the Eastern fringes of Namibia, the red sands of the Kalahari beckon is the Kalahari Anib Lodge. There is nothing like feeling the good earth underfoot, so stretch your legs on the trails around the lodge, keeping your eyes open for springbok, zebra, and wildebeest, and take the chance to breathe in the character and energy of this distinctive area, feeling close to the land. The drive from Windhoek to Kalahari is approximately 3 hours; you will arrive in time for lunch.

After lunch, check into your room and enjoy the lodge grounds. In the late afternoon, explore the Kalahari Park with a **Guided Sundowner Natural Drive** and celebrate life atop a red Kalahari dune. Drink in the beauty of the Kalahari, where gemsbok flourishes and sociable weavers build gargantuan nests atop camelthorn trees. The optimum time to experience the Kalahari colors is when the sun dips in the late afternoon and lights up the sand as if glowing from an inner fire. Don't miss this time of the day when the Earth seems to pause for Kalahari magic.

Dinner is served at the lodge.



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Day 3 Mon., August 16, 2024

Hotel The Desert Grace
(<https://store.gondwana-collection.com/accommodation/desert-grace>) or similar

Meal B, L & D

KALAHARI –SESRIEM / SOSSUSVLEI

After a leisurely breakfast at the hotel, you will be on a scenic drive to Sesriem / Sossusvlei to visit the oldest desert in the world.

Situated in the largest conservation area in Africa, Sossusvlei is possibly Namibia’s most spectacular and best-known attraction. Characterized by the large red dunes that surround it. The dunes in this area are some of the highest in the world, reaching almost 400 meters, and are said to be the oldest desert in the world. You will stay at the beautiful lodge – The Desert Grace, for the next two nights.

Opened in 2018, The Desert Grace is built entirely using sandbags instead of bricks. Not only does this construction technique have a positive outcome for the environment, but it also makes the 24 chalets cooler and very well insulated.

This afternoon, you will go on a ***Guided Sundowner Sossusvlei Excursion*** to the highest dunes on Earth. These dunes form part of the spectacular Namib Sand Sea, which was declared a World Heritage site in 2013. At sunset, your guide will set up a picnic table with ***drinks and refreshments*** for you to watch the beautiful sunset over the dunes.

Dinner is served at the lodge.



Day 4 Tue., August 17, 2024

Hotel The Desert Grace
(<https://store.gondwana-collection.com/accommodation/desert-grace>) or similar

Meal B, L, D

SOSSUSVLEI / DEADVLEI

After breakfast, we will leave for *Guided Half-Day Sossusvlei Excursion* visiting *Deadvlei* before the temperature gets too hot. To get to *Big Daddy* (the tallest dune in the world) and *Deadvlei*, you get to hike the red sand for approximately one and one-half km to reach the white clay pan of *Deadvlei*, where ancient trees are still standing. With the *Big Daddy* surrounding the white clay pan, many of the trees inside *Deadvlei* are more than 900 years old, with a few being much older than that. The burned trees, white clay pan, and red dunes make the visit to *Deadvlei* a once-in-your-lifetime experience.

Big Daddy is the tallest dune in the *Sossusvlei* area. It is measured at 325 meters it dwarfs the other dunes. The climb to the top of *Big Daddy* takes about 1 hour and is hard work as you keep slipping back in the sand. It is recommended that you do it in bare feet. You will have plenty of time to climb the dunes and enjoy the view from the top if you decide to hike up.

We will return to our luxury lodge in the early afternoon. You will have the rest of the day at leisure. Please enjoy the facilities and services the lodge has to offer.

Dinner is served at the lodge. After dinner, go on a **Guided Scorpion Night Walk** and prepare to be amazed by the sight of scorpions glowing in the dark under UV light.





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Day 5 **Wed., August 18, 2024**

Hotel The Delight Swakopmund

(<https://store.gondwana-collection.com/accommodation/the-delight-swakopmund>) or similar

Meal B, L, *Seafood Dinner*

SOSSUSVLEI– SWAKOPMUND | SANDWICH HARBOR

After an early breakfast, we will check out of The Desert Graceat around 8:00 a.m. and go to Swakopmund. Along the way, you will see many wildlife and impressive landscapes.

Lunch will be served at The Delight Swakopmund, where you will stay for three nights.

After lunch, you will be picked up and transferred to Sandwich Harbor to witness one of the greatest natural wonders in the world. Sandwich Harbor is in the Namib-Naukluft National Park and is one of Namibia's most unique and dramatic sites. Here, some of the world's highest dunes descend into the Atlantic Ocean to form a picturesque lagoon.

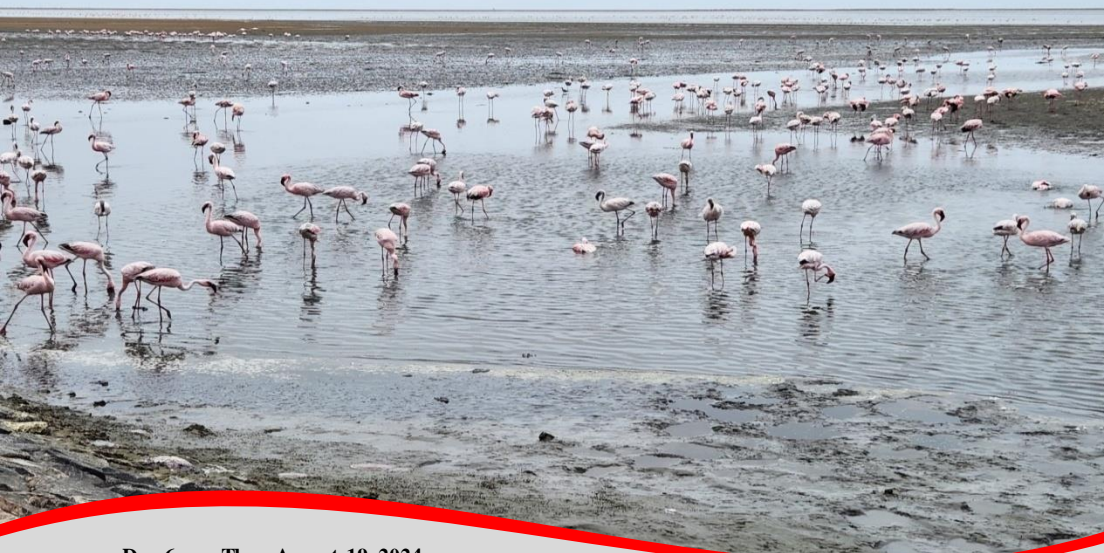
The ***Sandwich Harbor 4 x 4 Adventure*** will begin with an off-road drive on the beach along the Atlantic Ocean. Then you will be taken to the top of the dune for a panorama view of the amazing Namib Desert and the Walvis Bay Lagoon. Going down the dune is a thrilling experience as you will be driven on some of the highest dunes in the Namib Desert. The tour will end at the Walvis Bay Lagoon, where flocks of pink Flamingos congregate. Enjoy a picnic at the Walvis Bay Lagoon! Upon completing the Sandwich Harbor Adventure, your guide will take you back to Strand Hotel.

Tonight, enjoy dinner at a ***local seafood restaurant***. Swakopmund is known for its fresh seafood. We recommend trying out the Royale Namibian Oyster. The remainder of the night is at leisure.



EXPEDITION TRAVELLERS





Day 6 **Thu., August 19, 2024**

Hotel The Delight Swakopmund

(<https://store.gondwana-collection.com/accommodation/the-delight-swakopmund>)

Meal B, L

SWAKOPMUND CITY TOUR– CAPE CROSS SEAL RESERVE

Enjoy your breakfast at the hotel this morning; then, we will head out for a ***Half-Day City Cultural Tour of Swakopmund***. Established by German colonists in 1892, the city's colonial landmarks include the Swakopmund Lighthouse and the Mole, an old sea wall. This tour will also visit the Open Market in the township. Your guide will take you to the streets of Mondesa and visit community arts and crafts projects. You will also learn the click language from the Damara tribe. During the tour, you will get to taste several local dishes and trying out braais prepared by local vendors, including some woman-owned businesses. You will be transported back to the hotel after completing the city tour at around 1:30 pm.

2:00 pm, we will head out again to ***Cape Cross Seal Reserve***. The Cape Cross Seal Reserve is in a remote headland on the Skeleton Coast, home to one of the world's largest Cape Fur Seal colonies. The reserve is a protected area owned by the Namibian government. Approximately 100,000 seals inhabit Cape Cross. It is also the largest Cape Fur Seal breeding colony in the world. Visitors often lose themselves in this noisy hubbub, viewing the captivating interactions of the seals from the extensive walkway. The encounter with the seals will be a lifelong memory you won't forget. We will visit a shipwreck site on the way back to the hotel.

Dinner is on your own tonight. Your guide will be happy to offer you a list of recommended restaurants near the hotel. There are many excellent dining venues in downtown Swakopmund, and you will find different cuisine options within walking distance.



Day 7 **Fri., August 20, 2024**
Hotel Spitzkoppen Lodge(<https://www.spitzkoppenlodge.com/>), or similar
Meal *Sunday Brunch at Strand Hotel, 4-Course Dinner at Spitzkoppen Lodge*

SPITZKOPPE DAY TOUR

This morning is at leisure. We recommend that you check out the craft market in front of Strand Hotel, where you will enjoy a lovely *Sunday Brunch at Strand Hotel*. The Sunday brunch buffet is carefully curated to offer something special on every plate. The seaside seats offer you a front-row view of the waves of the Atlantic Ocean. It is a great way to start the day.

After the Sunday Brunch, you will take a half-day tour to Spitzkoppe in Damaraland.

The Spitzkoppe is a group of bald granite peaks or in selbergs located between Usakos and Swakopmund in the Namib desert. The granite is more than 120 million years old and the highest outcrop rises about 1,728 meters above sea level. The peaks stand out dramatically from the flat surrounding plain.

Upon arrival, you will join a *Guided Sunset Tour* riding on the Game Viewer and driven by one of the experienced and knowledgeable guides to

- Small Bushman's Paradise
- Paintings
- Golden Snake Painting
- Other Paintings and Caves
- Zebra Pool and the famous Rock Arch

The guided tour will end with a refreshing sundowner at the small arch, close to the beautiful Spitzkoppen Lodge, with soft drinks, beers, cider and wine provided with snacks at a sundowner spot.

Dinner will be served at the *Spitzkoppen Lodge's* dining tent, where you will see the beautiful sunset while enjoying a carefully prepared *4-course meal*.

Overnight stay at the Spitzkoppen Lodge.



Day 8 **Sat., August 21, 2024**

Hotel Palmwag Lodge

(<https://store.gondwana-collection.com/accommodation/palmwag-campsite>), or similar

Meal B, L& D

SPITZKOPPE – PALMWAG

Enjoy a good morning today and a leisurely breakfast at the Spitzkoppen Lodge. At 10:30 am, we will check out of the hotel and transfer to Palmwag Lodge, where you will stay for two nights.

Between Kaokoland and the Skeleton Coast, where the flat-topped Etendeka mountains and the carpet of rich red rock greet the tributaries of the Uniab River, lies Palmwag Lodge and Camp. Amid swaying makalani palm trees and robust mopane trees nourished by underground water, the lodge overlooks the sweeping northern Damaraland landscape peppered with green euphorbias.

Feel the freedom of the north-western corner of Namibia, one of Africa's last wildernesses, a refuge for black rhinos and lions, and home to the famous desert elephant that follows the ephemeral rivers spanning the land like arteries of life.

Upon arrival, you will participate in an exciting **Guided Half Day Rhino Tracking** tour in an open game drive vehicle. Your guide/tracker will take you to a location where signs of rhinos are found. The actual tracking is done on foot with your experienced guide.

After all the excitement from the rhino tracking tour, you will return to the lodge to rest. Dinner is served at the lodge.





EXPEDITION TRAVELLERS

Day 9 Sun., August 22, 2024

Hotel	Palmwag Lodge (https://store.gondwana-collection.com/accommodation/palmwag-campsite), or similar
Meal	B, L & D

PALMWAG

After breakfast, you will visit *Otjikandero Traditional Himba Village*. The Himba are indigenous people with an estimated population of about 50,000 living in northern Namibia. Himba is one of the oldest semi-nomadic people on earth. They still mostly maintain the same living style from centuries ago. Himba people move between settlements in search of grazing for their livestock which are the major source of milk and meat. They are unique for the red otjize paste they rub over their bodies to protect them from the sun and insect bites. Otjize paste is a mixture of butterfat and ochre pigment.

After the Himba village visit, you will return to the lodge for lunch.

After lunch, you continue the tour with a *Half-Day Guided Damaraland Nature Drive to Ongogo Waterfall*. En route, you will find nearby attractions, including Khowarib Schlucht (gorge) which offers shelter from the surrounding desert. We will make a stop at the Ongogo Waterfall, where you can swim in the spectacular water. *Refreshments, soft drinks, and beers will be available.*

Day 10 Mon., August 23, 2024

Hotel Etosha Safari Lodge

(<https://store.gondwana-collection.com/accommodation/etosha-safari-lodge>), or similar

Meal B, L, *Farewell Dinner*

PALMWAG - ETOSHA NATIONAL PARK

Enjoy a very good morning today and a leisurely breakfast at the Palmwag Lodge. At 9:00 am, we will check out of the lodge and transfer to Etosha Safari Lodge via a scenic drive. We will arrive at Etosha Safari Lodge in time for lunch.

At Etosha Safari Lodge, space is an attractive element of its design. With its lavish view and spacious deck, it is the place to open doors to the mystery and magic of Etosha, “Place of Legends.” Stories about the origin of Etosha’s chalky pan, how the Elephant saved the world with his generosity of spirit, and the many tales about the animals below and the stars above that are part of the cycle of life in Etosha. After the Etosha enchantment, return to the lodge to relax, dive into the cool waters of the pools or indulge in quality food and wine – and peace.

After check into your room, we will regroup and go on an *Afternoon Game Drive Into Etosha National Park* to search for the amazing wildlife at the park. Etosha National Park is one of the largest national parks in Africa. The park’s main characteristic is a large salt pan that can be seen from space. Abundant wildlife congregates around the waterholes, giving you almost guaranteed game sightings.

As we wind down the tour, a special *Farewell Dinner* is prepared for you tonight in the *outdoor dining area*. Enjoy your dinner under the starry night sky of Africa.





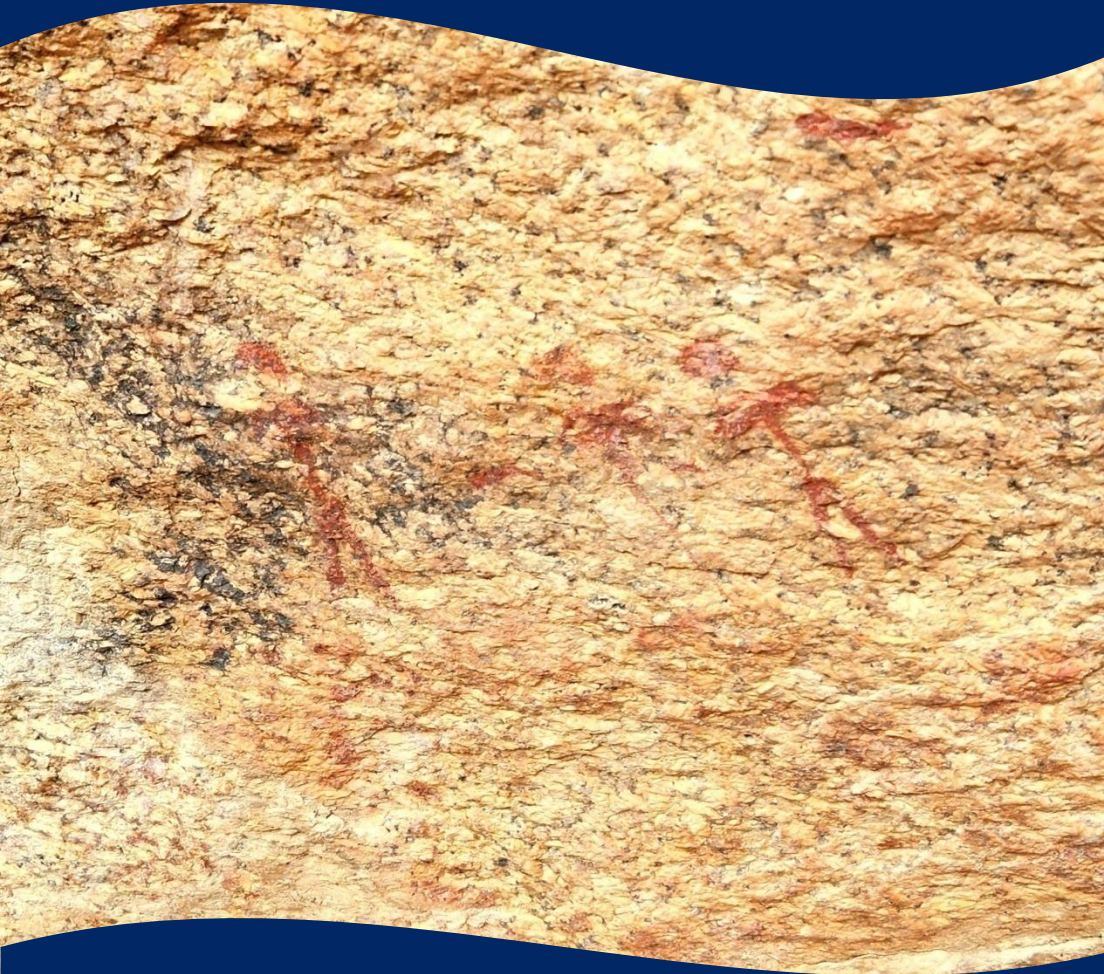
Day 11 Tue., August 24, 2024
Meal B

ETOSHA NATIONAL PARK – WINDHOEK | END OF SERVICES

This morning is at leisure. Enjoy a leisurely breakfast and free time at the beautiful Etosha Safari Lodge. At 11:00 am, we will check out of the lodge and be on the scenic drive back to Hosea Kutako International Airport in Windhoek. A packed lunch will be prepared for you during the drive. You will arrive at the airport between 4:30 p.m. and 5:00 p.m., in time for your return flight home. This concludes our services.

Please let your guide know if you wish to prolong your stay in Windhoek. Expedition Travellers will be happy to assist you if you need assistance finding a suitable lodging facility, transportation, or post-workshop tours.

HOTEL INFORMATION



Day 1

The Weinberg Hotel

(<https://store.gondwana-collection.com/accommodation/the-weinberg>)
or similar



Day 2

Kalahari Anib Lodge

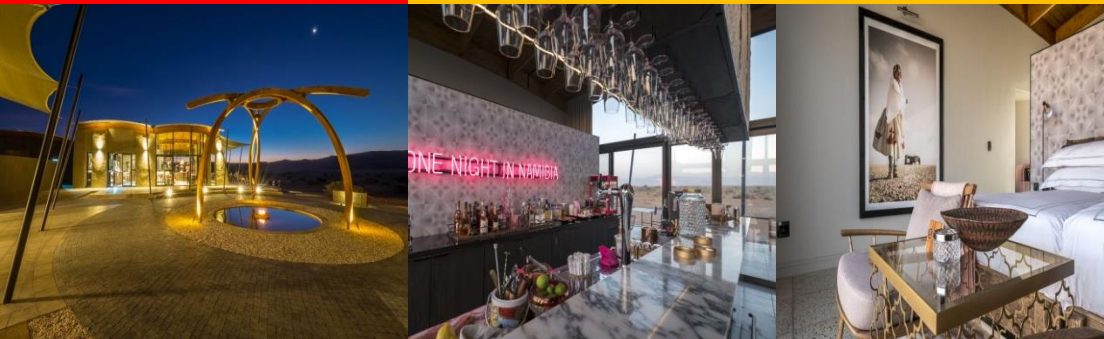
(<https://store.gondwana-collection.com/accommodation/kalahari-anib-lodge>)
or similar



Day 3&4

The Desert Grace

(<https://store.gondwana-collection.com/accommodation/desert-grace>)
or similar



Day 5,6

The DelightSwakopmund

(<https://store.gondwana-collection.com/accommodation/the-delight-swakopmund>) or similar



Day 7

Spitzkoppen Lodge

(<https://www.spitzkoppenlodge.com/>), or similar



Day 8 & 9

Palmwag Lodge

(<https://store.gondwana-collection.com/accommodation/palmwag-campsite>) or similar



Day 10

Etosha Safari Lodge

(<https://store.gondwana-collection.com/accommodation/etosha-safari-lodge>) or similar





EXPEDITION TRAVELLERS



TERMS AND CONDITIONS



EXPEDITION TRAVELLERS

1.CONTRACTING PARTIES

These Terms and Conditions are legally binding between the travelers and Expedition Travellers (hereinafter referred to as “ET”).

2.ACCEPTANCE OF THESE TERMS

PLEASE NOTE: Acceptance of a quotation from ET constitutes acceptance of these Terms and Conditions that take effect as soon as ET issues you confirmation.

3.ACCOMMODATION:

All accommodation, room type(s), and specifications are as shown in the itinerary.

4.MEALS:

Meals are as shown in the itinerary.

5.TRANSFERS:

Transfers are provided on arrival and departure from airport to hotel and return where specified in the itinerary.

6.ITINERARY:

Accommodation and arranged sightseeing are subject to change at any time due to unforeseen circumstances or circumstances beyond ET’s control. Every effort will be made to operate tours as planned. Still, alterations may occur after the final itinerary has been issued. ET also reserves the right to withdraw a tour or any part of it. To make such alterations to the itinerary or the tour inclusions as it deems necessary or desirable, and to pass on to tour members any expenditures or losses caused by delays or events beyond its control. In the event of any appreciable variation in the tour price due to these circumstances, ET reserves the right to adjust to the tour costs as necessary.

7.SPECIAL REQUESTS:

At the time of booking, if there is any specific requests, they should be aware of to ET. Please note that ET will make every effort possible to secure the special requests; however, ET cannot guarantee the result.

8.TRANSPORTATION:

Transportation will be as specified in the itinerary.

9.BAGGAGE:

ET provides handling of baggage only as specified in the quotation. Weight restrictions for baggage on some routes on internal/domestic flights may apply, pre-tour documents will provide details. Baggage and personal effects are at the owner’s risk throughout the tour, and ET assumes no liability for lost or damaged baggage. ET strongly advises taking Baggage insurance. Please check with your international carrier for other baggage restrictions applicable to your international flight.

10.TAXES AND GRATUITIES:

Hotel taxes as imposed by city and state governments are included. Airport taxes are included where specified in the itinerary. Gratuities for guides, drivers, porters, camp staff, ship crew, and Tour Managers are not included. They are at the discretion of the Travelers unless otherwise stated in the itinerary.

11.EXCLUSIONS:

Unless they are expressly specified in the tour description, the cost of obtaining passports, visas, excess baggage charges, items of a personal nature such as drinks, laundry, telephone calls, fax charges are not included in the tour price.

12.PRICES & ARRANGEMENTS:

The tour price includes planning, handling, and operational charges and is quoted based on the current exchange rate and tariffs. Entrance fees as part of scheduled sightseeing tours are also included in this price. This price is subject to revision in line with significant changes in foreign currency, tariff rates, taxes etc.

13.PHOTOGRAPHY:

ET reserves the right to take photographs during any program or part thereof and use them for promotional purposes. By booking a program with ET, Travelers agree to allow their images to be used in such photographs. Travelers who prefer that their images not be used are asked to identify themselves to ET before final payment. They will be exempted from this photography waiver clause.

The use of drones for photography, or any other purpose, is forbidden on any ET trip unless permission has been previously sought, and granted by, ET.

14.DESCRPTIONS AND IMAGERY

All photographs, images, and descriptions used by ET online and within promotional documentation have been included to present a true and accurate reflection of your holiday destination. However, due to circumstances beyond our control, it is foreseeable that some destinations will change in appearance throughout the year. They appear to have varied at the time of your stay, for instance, due to adverse weather. ET will make every attempt to notify you in advance of your trip about whether such case affected the accommodation or its surroundings. If we are made aware of the same, we cannot be held liable in this regard.

15.SURVEILLANCE AND SECURITY

Please note that they may have installed surveillance cameras and security equipment in some properties. They may have the capability to monitor or record images and/or sound via remote control. If you have any concerns or issues with this, you must inform our team before your trip.

16.ACTIVITES

ET may pre-book some activities. However, should you wish to participate in other or additional activities, we strongly advise that you book in advance to avoid disappointment. Some activities, most notably boating and water-related, are subject to weather and water levels. ET cannot be held responsible should such activities be amended and/or cancelled due to such matters, over which ET has no control.

17.REGISTRATION:

A refundable deposit is required at the time of booking. The deposit amount will be specified at the time of booking; however, it usually is 10% of the tour price. The remainder of the tour cost is payable on the date shown on your quotation, typically 90 days before departure. If the reservation is made after this date, you must pay the entire tour price at the time of confirmation.

18. PAYMENT METHOD:

You may make payment with the following methods:

- Credit card
- Cheque
- Bank transfer

ET cannot guarantee that it will accept all payment methods. ET will advise of the most suitable payment method at the time of deposit. A 4.00% convenience fee will be charged if payment is made by credit card or bank transfer.

18.1 Travelers are liable for all bank and related transaction charges.

19. CANCELLATION:

All cancellations must be received in writing by your ET Tour Consultant.

19.1.1 Unless otherwise specified in your quotation, the following cancellation terms will apply to your booking:

19.1.2 Cancellations received between the date of booking and 91 days before departure will result in the loss of the deposit.

19.1.3 Cancellations received 59 - 30 days before departure will be subject to a cancellation charge of 30% of the tour price.

19.1.4 Cancellations received 29 – 14 days before departure will be subject to a cancellation charge of 50% of the tour price.

19.1.5 Cancellations received 13 - 0 days before departure will be subject to a cancellation charge of 100% of the tour price.

19.2 Cancellation of airline tickets will be subject to the refund policy of each airline. It may be greater than the percentages above, particularly when low-cost-based fares are used.

19.3 Purchasing of special event tickets is subject to the refund policy of each event. Please refer to the specific event policy for details.

19.4 ET reserves the right to charge penalties, fees, and losses incurred due to cancellation.

20. CANCELLATIONS BY ET

We reserve the right to cancel your holiday for any reason. However, we will not cancel your hotel arrangement less than 60 days before your departure date except for reasons of force majeure or failure by you to pay the final balance. Suppose you must pay the holiday price balance at least 60 days before departure. In that case, ET will treat your booking as canceled and levy the cancellation charge in clause 19. Suppose ET is obliged to cancel your holiday in any other circumstances before departure. In that case, ET will use its best endeavors to offer alternative arrangements of equivalent or very closely similar travel arrangements and a refund of the price difference; or will give you a full and prompt refund of all monies paid.

21. FORCE MAJEURE

21.1 Force majeure means unusual and unforeseeable circumstances beyond ET's control or the control of our suppliers. The consequence of which neither ET nor its suppliers could avoid even with all due care, including, but not limited to, war, the threat of war, riot, civil strife, terrorist activity (actual or threatened), industrial dispute, unavoidable technical problems with transport, machinery or equipment, power failure, changes imposed by rescheduling or cancellation of

flights by an airline, natural or nuclear disaster, fire, flood, drought, adverse weather conditions, epidemics or pandemic outbreaks of illness, and level of water in rivers, etc.

21.2 In the event of a cancellation or material alteration to the trip as a result of the circumstances as described in this clause, ET may, in their sole and absolute discretion:

a) offer the Traveler(s) alternative travel arrangements or products of comparable standard as may be appropriate in the circumstances; or

a) suppose ET does not offer alternative travel arrangements or products. In that case, ET will make a prompt proportional refund of monies paid by the Traveler.

21.3 ET may charge a reasonable fee to cover the administration costs of providing alternative travel arrangements or products.

22. CLAIMS AND REFUNDS:

Refunds are not made for any missed services except for verifiable extenuating circumstances. Please see our LIMITS ON EXPEDITION TRAVELLERS' RESPONSIBILITY clause below. For verifiable claims to be considered, they must be received in writing within 30 days of the program's termination. Any adjustment considered will be based on the actual price of the services involved and not on a per diem basis. Adjustments will not be made for unused sightseeing trips or meals. ET will not accept any liability for any claims not received within 30 days of the termination of your program. All claims for days missed while traveling should be made in writing within 30 days of the program. Any payment made by ET, either by way of refund or as the result of a successful claim, will be limited to, and not exceed, the sums retained by ET regarding the related booking.

23. LIMITS ON EXPEDITION TRAVELLERS' RESPONSIBILITY:

Expedition Travellers, its employees, shareholders, officers, directors, successors, agents, and assigns (collectively "ET"), do not own or operate any entity which is to or does provide goods or services for your trip. It purchases transportation (by aircraft, coach, train, vessel, or otherwise), hotel and other lodging accommodations, restaurants, ground handling, and other services from various independent suppliers (including, from time to time, other affiliated Expedition Travellers companies). All such persons and entities are independent contractors. As a result, ET is not liable for any negligent or willful act of any such person or entity or of any third person.

In addition and without limitation, ET is not responsible for any injury, financial or physical loss, death, inconvenience, delay, or damage to personal property in connection to the provision of any goods or services, whether resulting from but not limited to acts of God or force majeure, illness, disease, acts of war, civil unrest, insurrection or revolt, animals, strikes or other labor activities, criminal or terrorist activities of any kind, overbooking or downgrading of services, food poisoning, mechanical or other failures of aircraft or other means of transportation or for the failure of any transport mechanism to arrive or depart on time.

There are many inherent risks in adventure travel of the type involved here, leading to illness, injury, or even death. These risks are increased because these trips occur in remote locations, far from medical facilities.

If you decide to participate in any activities including, but not limited to, any excursions involving animals, riding on animals, SCUBA diving, snorkeling, boating, hot air ballooning, zip-lining, high altitude treks, climbing, quad biking, parasailing, parachuting, kayaking, white-water rafting,

primate tracking and any activity which ET considers to carry inherent risks of serious illness, injury, or death (“Activities”), then you fully understand and acknowledge that Activities carry with them various inherent risks, including serious illness, injury, or death. You take complete responsibility for your own health and safety and agree to assume all risks of injury, illness, or death, whether foreseen or unforeseen, that may befall you as a result of participating in any Activities and agree to release ET and its affiliates, their agents, employees, and representatives from any liability whatsoever related thereto, to the fullest extent permitted by law.

Further, as consideration for being permitted to participate in the Activities, you release ET, whether known or unknown, from and agree not to sue or make a claim against ET for property damage, cancellation of any activities for any reason, illness, negligent rescue operations or procedures, personal injury or death arising from your participation in the Activities, and any activity related thereto, including transportation to and from the site of the Activities, regardless of whether such property damage, illness, personal injury, or death results from the negligence of ET (but not its reckless, willful, or fraudulent conduct) and/or from any defect in the equipment. You further agree to indemnify and hold ET harmless for any claim made against ET by anyone else that a) related to your participation or b) would be subject to the above release and covenant not to sue if you had made this claim directly yourself.

24.HEALTH PRECAUTIONS:

Before travel, please consult your physician about anti-malaria precautions and other inoculations and vaccinations. Where applicable, please ensure that you carry a valid Yellow Fever certificate while traveling.

25.TRAVEL ADVISORIES/WARNINGS:

Travelers’ responsibility is to become informed about the most current travel advisories and warnings by referring to their respective government agencies. In the event of an active State Department or government agency Travel Warning against travel to specific destinations, should the Traveler still choose to travel against any travel advisory or warning, the Traveler assumes all risk of personal injury, death or property damage that may arise out of the events like those advised or warned against.

26.TRAVELERS’ REPRESENTATIONS:

If you or any member of your party has any medical problem or disability that may affect your stay, please provide us with full details before confirming your booking to advise you on the suitability of your chosen arrangements. We may require you to produce a doctor’s certificate certifying that you can participate in the tour. Acting reasonably, we will not confirm your booking if we cannot adequately accommodate the person’s needs. Suppose you did not give us full details at the time of booking. We will cancel it and impose applicable cancellation charges when we become aware of these details.

27.AIR TRANSPORTATION:

AIR TRANSPORTATION: Airlines concerned are not to be held responsible for any act, omission, or event occurring while passengers are not on board their aircraft. International air carriers are also subject to international air conventions limiting their liability. These limitations of liability are explained on the e-ticket or the reverse of the airline ticket. When issued, this constitutes the sole contract between the respective air carrier(s) and their passengers.

Airlines overbook all flights! Therefore, we recommend that you check in online as soon as the airline makes online check-in available. If you do not book online or cannot, we recommend that you arrive at the airport **3 hours** before departure. Airlines

may re-allocate seats in the event of late check-in and arrivals. ET cannot check you in, and you must ensure you are checked in within the appropriate time. ET is neither responsible nor liable if you are downgraded an airline class due to the airline overbooking the class in which you are booked. Seat reservations are at the airline's discretion and may be changed at any time without notice.

CRUISES/CHARTERS: If you are scheduled to partake in a cruise or charter, you are responsible for ensuring that you are aboard the vessel 60 minutes before the scheduled sailing time. ET is neither responsible nor liable if you fail to board the vessel in good time and suffer any loss. Furthermore, refunds will not be given for any missed days due to such failure or for clients who leave the Cruise prematurely.

28.PASSPORTS & VISAS

Please note that passport holders are responsible for obtaining the required documentation applicable for entry. Please also note that passports must be valid for at least six (6) months after the completion of your journey and should have sufficient blank pages for visas and immigration stamps. ET can only be held responsible if you are allowed entry to a country due to non-compliance with these requirements. Should you require specific information ahead of travel, please consult the travel advice produced by the government of your home jurisdiction and that of the government that issued the passport and/or visa you intend to travel under.

29.TRAVELLING WITH CHILDREN

We recommend that if you are traveling with a child that does not share your surname, to minimize the possibility of disruption to your travel plans, you travel with documentation that proves your relationship to the child and that proves you have permission to travel with them. ET can only be held responsible if you or any member of your traveling party are allowed entry to a country due to non-compliance with these requirements. Should you require further specific information ahead of travel, please consult the travel advice produced by the government of your home jurisdiction and that of the government that issued the passport and/or visa you intend to travel under.

Due to some of the excursions and activities involved in ET trips, minimum age requirements are in place at some destinations. Some accommodations require children below a certain age to share a room with an adult. Such circumstances vary and will be specified within your itinerary, ahead of travel, and at the time of booking.

30.TRAVEL INSURANCE:

ET requires all clients to take out comprehensive travel insurance before the travel date. This insurance should cover cancellation and curtailment, all medical expenses, including evacuation/repatriation, **COVID-19 coverage**, personal baggage, personal liability, death, and permanent disability, and travel document insurance.

31.ARBITRATION AGREEMENT:

Any claim arising out of or relating to these Terms and Conditions, to the Limits on ET's Responsibility clause, to the brochure, to any information relating in any way to the trip, to the trip itself, or any products or services related to the trip, shall be settled in the first instance by binding arbitration in the applicable legal forum as detailed in clause 32 of these Terms and Conditions. In lieu of a personal appearance at arbitration, the arbitration may be conducted by telephonic means. Arbitration is the exclusive forum in the first instance for dispute resolution and except as otherwise provided by statute, each party shall bear its costs and expenses and an equal share of the arbitrator and administrative fees.

32. APPLICABLE LAW AND FORUM:

This agreement shall be construed, interpreted, enforced by, and governed by the laws of the State of New York, The United States of America. It is agreed between ET and the Travelers that all lawsuits against ET arising under, in connection with, or incidental to the tour shall be filed, if at all, in the courts of Queens County, State of New York, The United States of America to the exclusion of the courts of or in any other country.



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